

Openings: Choose One, all prices *include* the tax



1) Complete Pool Opening - Removal of pool cover, the pool cover will be left pool side to dry out, re-install ladder & handrail(s) if applicable, reconnect, inspect & fire up the system. Add **(1) initial** container of shock only. Charges apply for any/all additional chemicals and parts. Any additional waterfalls, water features, grottos and specialized pool add ons will be billed out differently, please confirm price with office ahead of time. **Cleaning NOT Included**

☐ **\$435.00**

2) Complete Pool w/ Attached Spa Opening - same as above

☐ **\$475.00**

3) Standalone Spa Opening- Drain accumulated water, clean, wipe down. Refill using homeowner's hose. Reassemble Power-Pack fire up the system and put in the correct start up chemicals for your Spa.

☐ **\$335.00**

Additional Services

4) Remove debris, leaves & water from cover – If we need to scoop leaves and/or pump water this will be billed out our standard service rate of \$150/Hr or part of any hour. **It is the homeowner's responsibility to alert** The Pool & Spa doctor prior to our arrival on the condition of the cover.

5) Initial Cleaning -This cannot always happen the same day, it will depend on how the pool opens. **Does not guarantee Swimmable Pool after one cleaning, we may need to come back depending on the condition. Additional Follow Up cleanings must be requested via email with the office and are an additional charge.**

This Service must be requested

☐ **\$150.00/Hr
Or any part of an Hr**

6) Heater Cleaning -At the time of your Pool Opening we try to light and start the heater. Cleaning the heater orifices at opening will be an additional flat fee of \$150. A separate heater service call will be needed if the heater does not start, and repairs or parts are needed.

7) Salt Cell Cleaning – Removing cell and clean with a Muriatic mixture

This Service must be requested

☐ **\$75 .00 / Flat rate**

8) Return Visit - There will be an additional \$150 Service fee for a return call after a Pool Opening Scheduled Date if there is no power to the pool, the water level was too low to start up the pool, if all items needed to run the pool are not accessible, if dogs were outside and we could not go near the pool area, or if we did not have access to the backyard.

**The Initial cleaning & Salt cell cleaning must be
requested, all others are to be determined onsite.**

PLEASE NOTE THE WEEK of May 18th is UNAVAILABLE FOR OPENINGS

DUE TO HIGH VOLUME WE SUGGEST OPENING IN APRIL

Please schedule our services for the week of _____ or _____

Name _____

Pool Address _____

Billing Address _____

Payment of \$100 must be made when scheduling your Opening to hold your spot

Credit Card # _____ CVV _____ EXP _____

What to do Prior to our Technicians arrival

- Confirm power is on at the pool equipment.
- Ensure the water level is at least mid-skimmer
- Remove water and debris from the pool cover, or **notify us of its condition**.
- Have all pool accessories (rails, ladders, cover bag/storage) accessible poolside or tell us where they are.
- If you supply your own chemicals, they must be poolside, and the office must be notified in advance.
- Provide the office with any necessary gate code or ensure access to the backyard at the time of service.

AGREEMENT AND SERVICE TERMS

By signing this agreement or responding to the seasonal service email, you acknowledge and agree to all terms and conditions stated herein.

- Pools are opened **"AS-IS."** Vacuuming services are not included unless specifically requested.
- The Pool & Spa Doctor LLC assumes no responsibility for the structure or safety of the pool or spa, the electrical connection, or any pool-related accessories. This service is provided solely for the purpose of opening and/or closing your pool and/or spa. Any pre-existing damage to the pool, equipment, accessories, or surrounding property is the sole responsibility of the homeowner.
- Proper water chemistry and water levels must be maintained at all times. Improper chemistry can cause premature failure of equipment and plumbing, which is not covered under warranty. The homeowner is solely responsible for maintaining proper water balance and water levels between visits.
- No services will be performed without prior payment or a signed estimate with an approved payment arrangement.
- The homeowner is fully responsible for all payments and applicable late fees. Late fees are assessed at 1.5% of the total balance per day after the due date.
- Pool opening, closing, and maintenance services do not include pool vacuuming, cover cleaning, or any other service not specifically listed.
- Certain pools with rock walls or other design features may require entering the water to reach return fittings. Technicians reserve the right to decline entering the water if conditions are deemed unsafe (e.g., excessively cold water).
- Cancellations for pool openings, closings, or service visits must be made no later than 7 days prior to the scheduled service date. Cancellations must be submitted via email to contact@thepoolandspadoc.com, and it is the homeowner's responsibility to obtain written confirmation that they have been removed from the schedule.

All terms and conditions of these services are set forth in this contract. No oral representations will bind either party. This contract can only be changed in writing evidencing such change. Please sign below and date, by doing so you have read understood and excepted all terms and conditions laid out on both pages of this contract & are authorizing The Pool & Spa Doctor LLC to perform the duties listed above.

X _____