



**A \$100 Deposit is Required to schedule your Opening**

**You must fill out the Maintenance & a Credit Card consent form if you want Weekly Service**

**Openings:** Choose One, all prices **include** the tax



**1) Complete Pool Opening** - Removal of pool cover, the pool cover will be left pool side to dry out, re-install ladder & handrail(s) if applicable, reconnect, inspect & fire up the system. Add **(1) initial** container of shock only. Charges apply for any/all additional chemicals and parts. Any additional waterfalls, water features, grottos and specialized pool add ons will be billed out differently, please confirm price with office ahead of time. **Cleaning NOT Included**

\$395.00

**2) Complete Pool w/ Attached Spa Opening** - same as above

\$425.00

**3) Standalone Spa Opening**- Drain accumulated water, clean, wipe down. Refill using homeowner's hose. Reassemble Power-Pack fire up the system and put in the correct start up chemicals for your Spa.

\$305.00

#### **Additional Services**

**4) Remove debris, leaves & water from cover** – If we need to scoop leaves and/or pump water this will be billed out our standard service rate of \$140/Hr or part of any hour. It is the homeowner's responsibility to alert The Pool & Spa doctor prior to our arrival on the condition of the cover.

**5) Initial Cleaning** -This cannot always happen the same day, it will depend on how the pool opens. **Does not guarantee Swimmable Pool after one cleaning, we may need to come back depending on the condition. Additional Follow Up cleanings must be requested via email with the office and are an additional charge.**

**This Service must be requested**

\$140.00/Hr  
Or any part of an Hr

**6) Heater Cleaning** -At the time of your Pool Opening we try to light and start the heater. Cleaning the heater orifices at opening will be an additional flat fee of \$140. A separate heater service call will be needed if the heater does not start, and repairs or parts are needed.

**7) Salt Cell Cleaning** – Removing cell and clean with a Muriatic mixture

**This Service must be requested**

\$75 .00 / Flat rate

**8) Return Visit** - There will be an additional \$140 Service fee for a return call after a Pool Opening Scheduled Date if there is no power to the pool, the water level was too low to start up the pool, if all items needed to run the pool are not accessible, if dogs were outside and we could not go near the pool area, or if we did not have access to the backyard.

**The Initial cleaning & Salt cell cleaning must be requested, all others are to be determined onsite.**

**PLEASE NOTE THE WEEK of May 20th - May 25th IS UNAVAILABLE FOR OPENINGS**

**DUE TO HIGH VOLUME WE SUGGEST OPENING IN APRIL**

Please schedule our services for the week of \_\_\_\_\_ or \_\_\_\_\_

***We will email you to confirm the date***

Name \_\_\_\_\_ Vinyl \_\_\_\_\_ Cement \_\_\_\_\_ Fiberglass \_\_\_\_\_

Pool Address \_\_\_\_\_

Billing Address \_\_\_\_\_

Email \_\_\_\_\_ Phone \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

***Payment of \$100 must be made when scheduling your Opening to hold your spot***

Visa \_\_\_\_\_ MC \_\_\_\_\_ Amex \_\_\_\_\_ DS \_\_\_\_\_ # \_\_\_\_\_ CVV \_\_\_\_\_ EXP \_\_\_\_\_

**What to do Prior to our Technicians arrival**

- Ensure there is electric on at the pool equipment
- Check that the water is at least to mid-skimmer
- Remove the water & debris from your cover or alert us to the condition of the cover
- Have all pool accessories such as rails / ladders pool side along with cover bag/storage
- If you use your own chemicals, they must be pool side and office must be notified to use them
- It is the homeowner's responsibility to supply the office with a gate code, or ensure access to the back yard when needed

- By signing this or responding to the mass email requesting service you are agreeing to all the terms and conditions stated within.
- Pools are opened in "AS IN CONDITION" vacuuming services are not performed by tech unless requested The Pool & Spa Doctor LLC assumes no responsibility for the structure, or safety of the pool or spa, the electrical connection, or any other accessories. This service is for the sole purpose of opening your pool and/or spa, any pre-existing damage to the pool, accessories, and/or equipment or property is the sole responsibility of the property owner.
- Proper water chemistry must be maintained. Improper water chemistry can cause premature failure of equipment and plumbing which are not covered under the terms of the warranties contained herein. Customer is solely responsible for maintaining proper water chemistry. Customers are solely responsible for always maintaining proper water levels.
- NO services will be provided without prior payment and/or payment arrangement and estimate signed by homeowner.
- You are agreeing and will be held liable for all payments and late fees. Late fees are applied as 1.5% of total owed per day after
- Pool opening/closing service does not include pool cleaning/vacuuming, pool cover cleaning, or any other service not specifically listed. Some pools have rock walls or other features that make reaching pool return fittings not possible from the pool deck. In these cases, entering the water is required. Service Team members reserve the right to not get in the water if they feel it is too cold to do so safely
- For Pool Openings, Closing, and Service Visits cancellations must be done no later than 7 days prior to your service date. Cancellations can be done via email by reaching out to [contact@thepoolandspadoc.com](mailto:contact@thepoolandspadoc.com), it is the homeowner's responsibility to ensure you have a written response that you have been taken off the calendar.

**All terms and conditions of these services are set forth in this contract. No oral representations will bind either party. This contract can only be changed in writing evidencing such change. Please sign below and date, by doing so you have read understood and excepted all terms and conditions laid out on both pages of this contract & are authorizing The Pool & Spa Doctor LLC to perform the duties listed above.**

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